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#### **Light aircraft transfers (scheduled and charter)**

Unless specifically mentioned in your itinerary, we have automatically booked you onto the scheduled air transfer with other guests.

When we package an itinerary using scheduled air travel, we book the aircraft and pilot through licensed charter companies. This portion of your trip is therefore sub-chartered. All the flight times between lodges are arranged a few days before the flights take place so that there are not endless schedule changes. The lodges/camps where you are staying will be advised of your departure time the day before travel and will ensure that you are at the airstrip on time.

Airlines logistics determine how many stops will be made to pick-up and drop-off guests along the way. Usually no more than 3 stops for any guests, but in certain cases, it may be more stops.

We cannot be more specific about timings, as the charter companies are compelled to service their aircraft every 100 hours. This could mean that all arrangements pertaining to air travel have to be rescheduled at the last moment.

At certain times of the year it may be necessary (for safety reasons) to transfer you during the cooler times of the day, in early morning or late afternoon only. Once the departure times have been set, they usually cannot be changed, without incurring considerable extra cost.

Please note that if combining scheduled and private air transfers, then the specified luggage restriction for scheduled transfers will apply.

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#### **Light aircraft reservations**

Reservations can only be processed once we have full names (first and surname) of guests. Please also be aware that departure and arrival times of these flights are subject to weather conditions. Airlines charge an administration fee per guest for any changes to names or reservation times and dates.

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#### **Passenger weight on light aircrafts**

Passengers who travel on light aircraft transfers and weigh more than the below weights, must please advise us in advance as an extra seat may have to be priced into the package for safety purposes.

- Southern Africa - 100kg (220 lbs)
- East Africa - 77kg (170 lbs)

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## Light aircraft logistics

Scheduled light aircraft flights usually have up to 3 stops on route to your destination. In certain cases, it may be more stops.

In the event of changes to an itinerary, due to bad weather, please understand that the airlines are thinking of you - they may provide a road transfer, if there is any reason for concern of client safety. Their decision to cancel a flight is not taken lightly. They are not merely trying to save costs. Please embrace the change and see it as a positive adventure.

Due to the potential dangers presented by the Samsung Galaxy Note 7 smartphone, these units may not be transported on any light aircraft transfer in East Africa, whether on person, in carry-on luggage or checked baggage. This precaution is as a result of proven safety hazards that will affect passenger health and safety.

Summer, in all its African splendor, is the rainfall season in Mpumalanga

When an air transfer has to be cancelled because of bad weather, and a road transfer is provided, there is NO refund for the first two passengers. Some airlines agree to pass a pro-rated refund (being the difference between the road transfer and the air transfer) for the 3<sup>rd</sup> and any additional passengers. This refund is issued by the airline to Trans Africa Safaris by means of a credit note. We will pass this credit to clients. We endeavor to let the client have the refund while in South Africa, but in some instances it is necessary to refund by means of a wire transfer back to the country of your residence or to your credit card if payment was made by credit card.

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## Baggage restrictions - light aircraft flights

All bags must be soft sided.

- There is some flexibility for Botswana and East Africa flights – in some cases bags with push in handles and wheels are permitted.
- Some Botswana flights **do not allow** bags to have a spine, push-in handle, wheels or hard frames (not even partial)
- On Namibia, Zambia and Zimbabwe flights bags **may not have** a spine, push-in handle, wheels and hard frames (not even partial)

Light aircraft flights in and around Africa have specific baggage conditions

- Southern Africa - max 20kg baggage per person
- East Africa - max 15kg baggage per person
- Namibia - can be as low at 12kg per person – will be confirmed at time of booking

Please note that the above weight limits include hand luggage (i.e. camera equipment, laptop, ipad, etc).

If only visiting Singita Grumeti properties, guests are permitted to purchase (in advance) an additional 20kg luggage space per person. Prices are only available at the time flights are reserved.

Should clients be travelling with more than the legal baggage allowance, they will be responsible for any additional costs charged by the airlines (usually a charter flight will be used and charged for at the time of travel).

Of particular importance: In some instances the airline may not be able to take the excess baggage, and it may be delayed to your next destination for a day or two.

The reasons for such weight restrictions:

- The aircraft are designed with a maximum bodyweight and luggage weight allowance.
- Most airfields are over 3000 feet above sea level, and therefore the permissible aircraft carrying capacity is reduced.
- The aircraft have physical space restrictions.
- Only soft bags will be accepted (no hard suitcases can be transported as they physically cannot fit into the aircraft).
- The maximum dimensions of the soft bags are as follows: 81cm (32 inches) long x 36cm (14 inches) wide.
- Please keep in mind that the baggage compartments on some of the light aircraft are only 25cm (10 inches) high, so the pilots must have the ability to manipulate the bag into the compartment.

These restrictions for luggage sound like very little but bear in mind the following:

Most safari camps / lodges and hotels provide basic toilet amenities.

Laundry can be done daily (many camps provide this service free of charge. Hotels charge a nominal fee).

Mainly casual clothing is required.

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### **Baggage Restrictions - IATA flights in Southern Africa and East Africa**

Economy class passengers: 1 piece of checked luggage (weighing no more than 20kg each)

Hand luggage is limited to 1 bag plus 1 laptop. Dimensions of the bag should not exceed W36cm x L56cm x H23cm. Weight not to exceed 8kg.

Business class passengers

2 pieces of checked luggage (weighing no more than 32kg each)

Hand luggage is limited to 2 bags plus 1 laptop. Dimensions of the bags and weight of each bag are as for Economy Class.

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### **Connecting times for flights in Southern Africa**

The delays at all airports are getting longer and longer. We strongly advise that connecting times be as follows:

If coming from an international flight and connecting to a regional flight, you should have 4 hours between flights.

If coming from an international flight and connecting to a domestic flight, you should have 3 hours between flights.

From a domestic flight to another domestic flight or to a regional flight, you should have 2½ hours between flights).

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### **Pricing**

All prices for air travel are subject to change without prior notice. Trans Africa Safaris will endeavor to advise clients of increases in advance, but sometimes the airlines do not let us know until we issue the tickets.

Please note that air charter companies are unable to give firm prices well in advance of travel. Our quotation includes an estimated cost for the charter(s). Firm prices for charters are only available 5 – 6 weeks prior to travel. We will let you have an updated cost if changes to charter prices are applicable before travel.