



Credit Card Refunds

Trans Africa Safaris will refund the credit card with applicable refunds (tour cost less all penalties raised).

Wire Refunds

If clients wired payment for the tour to Trans Africa Safaris, the refund (tour cost less all penalties raised) will be wired to them.

Timeline for Refunds

Once the cancellation is confirmed by travellers, we advise suppliers of the cancellation. Suppliers refund us and we are then able to refund the applicable amount for the land services. This refund is usually made to clients within about 1 to 2 weeks.

Refunds for air can only be made once we get the money back from the airlines (this usually takes around 8 weeks).

Please let us have the following information:

- Client Name
- Client Address
- Bank Name
- Name in which the Bank Account is held
- Bank Account Number
- Bank Address
- Bank Sort Code
- Bank SWIFT Code (this is different to the Sort Code)